# **Seagate**.

Product Manual	• • • •
Ultra ATA Interface Drives	
ST340810ACE, ST320410ACE	
ST380020ACE, ST360020ACE	
U Series CE Family	
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U Series CE Family	
ST380020ACE, ST360020ACE	
ST340810ACE, ST320410ACE	
Ultra ATA Interface Drives	
Product Manual	

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# Introduction

This manual describes the functional, mechanical and interface specifications for the ST380020ACE, ST360020ACE, ST340810ACE and the ST320410ACE. These drives provide the following key features:

- 8.9 msec seek time, 5,400-RPM and 2-Mbyte buffer combine for excellent desktop performance
- Low power consumption
- High instantaneous (burst) data-transfer rates (up to 100 Mbytes per second) using Ultra DMA mode 5
- Giant magnetoresistive (GMR) recording heads and GPRML technology, which provide the drives with increased areal density
- State-of-the-art cache and on-the-fly error-correction algorithms
- Full-track multiple-sector transfer capability without local processor intervention
- Quiet operation
- 350 Gs nonoperating shock
- The innovative, shock-absorbing SeaShield® cover protects the drive against electrostatic discharge (ESD) and other handling damage. It also includes installation instructions and jumper settings.
- SeaTools diagnostic software performs a drive self-test that eliminates unnecessary drive returns.
- Support for S.M.A.R.T. drive monitoring and reporting
- Support for drive self-test (DST) with S.M.A.R.T. Execute Off-line Immediate
- Support for Read Multiple and Write Multiple commands
- Support for autodetection of master/slave drives that use cable select (CSEL)

# Specification summary table

The specifications listed in this table are for quick reference. For details on specification measurement or definition, see the appropriate section of this manual.

Drive Specification	ST380020ACE	ST360020ACE	ST340810ACE	ST320410ACE
Formatted Gbytes (×10 <sup>6</sup> bytes)	80	60	40	20
Guaranteed sectors	156,301,488	117,231,408	78,165,360	39,102,336
Bytes per sector		5′	12	
Default sectors per track	63			
Default read/write heads		1	6	
Default cylinders		16,	383	
Physical read/write heads	4 3 2 1			
Discs	2	2	1	1
Recording density BPI (bits/inch max)		562,	436	
Track density TPI (tracks/inch)	58,000			
Areal density (Mbits/inch <sup>2</sup> max)	32,622			
Spindle speed (RPM)	5,400			
Internal data-transfer rate (Mbits/sec max)	436			
I/O data-transfer rate (Mbytes/sec max)	100			
ATA data-transfer modes supported	PIO modes 0-4 Multiword DMA modes 0-2 Ultra DMA modes 0-5			
Cache buffer (Mbytes)	2			
Height (mm max)	26.1			
Width (mm max)	101.8			
Length (mm max)	147.0			
Weight (typical)	680 grams (1.5 lb)			

Drive Specification	ST380020ACE	ST360020ACE	ST340810ACE	ST320410ACE
Track-to-track seek time (msec typical)	1.2 (read) 2.0 (write)			
Average seek time (msec typical)	8.9			
Average seek read (msec typical)		9.9		
Average seek write (msec typical)		10	.9	
Full-stroke seek time (msec typical)		22.0 (read)	24.0 (write)	
Average latency (msec)		5.55 (	msec	
Power-on to ready (sec typical)		6.5	sec	
Standby to ready (sec typical)		6.5	sec	
Spindown (sec typical)	10 sec			
Startup current (typical)	2.5 amps			
Seek power (typical)	7.5 watts			
Read/Write power	7.5 watts			
Idle mode (typical)	5.0 watts			
Standby mode (typical)	1.2 watts			
Sleep mode (typical)		0.9 v	vatts	
Voltage tolerance (including noise)	5V ± 5%, 12V ± 10%			
Ambient temperature	0° to 60°C (op.), -40° to 70°C (nonop.)			
Temperature gradient (°C per hour max)	20°C			
Relative humidity (op. and nonop.)	5% to 90% (op.) 5% to 95% (nonop.)			
Relative humidity gradient	30% per hour max			
Wet bulb temperature (°C max)	29.4 (op.), 40.0 (nonop.)			
Altitude, operating	-60.96 m to 3,048 m (-200 ft to 10,000+ ft)			

Drive Specification	ST380020ACE	ST360020ACE	ST340810ACE	ST320410ACE
Altitude (meters below mean sea level, max)	-121.9	92 m to 12,192 m	(-400 ft to 40,00	00+ ft)
Shock, operating (Gs max at 2 msec)		63 Gs		
Shock, nonoperating (Gs max at 1 and 2 msec)	350 Gs			
Vibration, operating		0.5 Gs (0 to peak, 22–350 Hz)		
Vibration, nonoperating	5 Gs (0 to peak, 22–350 Hz)			
Drive acoustics Sound power in bels Idle mode Performance Seek	2.7 (typical), 3.0 (max) 2.9 (typical), 3.2 (max)			
Nonrecoverable read errors	1 per 10 <sup>13</sup> bits read			
Mean time between failures (power-on hours)	600,000			
Contact start-stop cycles (25°C, 40% relative humidity)	50,000			
SeaShield	Yes			

# 1.0 Drive specifications

Unless otherwise noted, all specifications are measured under ambient conditions, at 25°C, and nominal power. For convenience, the phrases the drive and this drive are used throughout this manual to indicate the ST380020ACE, ST360010ACE, ST340810ACE and the ST320410ACE.

# 1.1 Formatted capacity

Drive Model	Formatted Gbytes	Guaranteed sectors	Bytes per sector
ST380020ACE	80	156,301,488	512
ST360020ACE	60	117,231,408	512
ST340810ACE	40	78,165,360	512
ST320410ACE	20	39,102,336	512

# 1.1.1 Default logical geometry

CHS Mode	Cylinders	Read/Write heads	Sectors per track
ST380020ACE	16,383	16	63
ST360020ACE	16,383	16	63
ST340810ACE	16,383	16	63
ST320410ACE	16,383	16	63

#### **LBA Mode**

When addressing drive in LBA mode, all blocks (sectors) are consecutively numbered from 0 to n–1, where n is the number of guaranteed sectors as defined above.

# 1.2 Physical organization

Drive Model	Read/Write heads (GMR)	Number of discs
ST380020ACE	4	2
ST360020ACE	3	2
ST340810ACE	2	1
ST320410ACE	1	1

# 1.3 Recording and interface technology

Interface ATA

Recording method 96/102 GPRML

Recording density BPI (bits/inch) 562,436

Track density TPI (tracks/inch) 58,000

Areal density (Mbits/inch<sup>2</sup> max) 32,622

Spindle speed (RPM) ( $\pm$  0.2%) 5,400

Internal data-transfer rate

(Mbits/sec max) 436

I/O data-transfer rate 16.6 (PIO mode 4) (Mbytes/sec max) 100 (Ultra DMA mode 5)

Interleave 1:1
Cache buffer (Mbytes) 2

# 1.4 Physical characteristics

Drive Specification		ST380020ACE, ST360020ACE ST340810ACE, ST320410ACE
Maximum height	(mm) (inches)	26.1 1.028
Maximum width	(mm) (inches)	101.8 4.020
Maximum length	(mm) (inches)	147.0 5.78
Typical weight	(grams) (pounds)	680 1.5

#### 1.5 Seek time

Seek measurements are taken with nominal power at 25°C ambient temperature. All times are measured using drive diagnostics. The specifications in the table below are defined as follows:

- Track-to-track seek time is an average of all possible single-track seeks in both directions.
- Average seek time is a true statistical random average of at least 5,000 measurements of seeks between random tracks, less overhead.
- Full-stroke seek time is one-half the time needed to seek from the first data cylinder to the maximum data cylinder and back to the first data cylinder. The full-stroke typical value is determined by averaging 100 full-stroke seeks in both directions.

Typical seek times (msec)	Read	Write
Track-to-track	1.2	2.0
Average	9.9	10.9
Full-stroke	22.0	24.0
Average latency: 5.55 msec	_	_

**Note.** These drives are designed to consistently meet the seek times represented in this manual. Physical seeks, regardless of mode (such as track-to-track and average) are expected to meet or exceed the noted values. However, due to the manner in which these drives are formatted, benchmark tests that include command overhead or measure logical seeks may produce results that vary from these specifications.

# 1.6 Start/stop times

Power-on to Ready (sec)	6.5 (typical)
Standby to Ready (sec)	6.5 (typical)
Ready to spindle stop (sec)	10 (typical)

### 1.7 Power specifications

The drive receives DC power (+5V or +12V) through a four-pin standard drive power connector.

#### 1.7.1 Power consumption

Power requirements for the drives are listed in the table on page 9. Typical power measurements are based on an average of drives tested, under nominal conditions, using 5.0V input voltage at 25°C ambient temperature.

#### Spinup power

Spinup power is measured from the time of power-on to the time that the drive spindle reaches operating speed.

#### Seek Mode

During seek mode, the read/write actuator arm moves toward a specific position on the disc surface and does not execute a read or write operation. Servo electronics are active. Seek mode power represents the worst-case power consumption, using only random seeks with read or write latency time. This mode is not typical and is provided for worst-case information.

#### Read/Write power and current

Read/write power is measured with the heads on track, based on a 16-sector write followed by a 32-msec delay, then a 16-sector read followed by a 32-msec delay.

#### Operating power and current

Operating power is measured using 40 percent random seeks, 40 percent read/write mode (1 write for each 10 reads) and 20 percent drive inactive.

#### • Idle mode power

Idle mode power is measured with the drive up to speed, with servo electronics active and with the heads in a random track location.

#### Standby mode

During Standby mode, the drive accepts commands, but the drive is not spinning, and the servo and read/write electronics are in powerdown mode.

Danier Marta	T ' I W	Typical Amps Means		
Power Mode	Typical Watts	5V	12V	
Spinup	_	0.75	2.5	
Seek (Random, no read/write) Performance mode	7.5	0.83	0.279	
Operating (read/write) Performance mode	7.5	0.94	0.233	
Idle	5.0	0.63	0.154	
Standby	1.2	0.2	0.017	
Sleep	0.9	0.15	0.0125	

# 1.7.1.1 Typical current profile

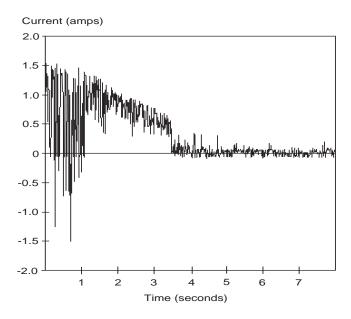


Figure 1. Typical startup and operation current profile

#### 1.7.2 Conducted noise

Input noise ripple is measured at the host system power supply across an equivalent 80-ohm resistive load on the +12 volt line or an equivalent 15-ohm resistive load on the +5 volt line.

- Using 12-volt power, the drive is expected to operate with a maximum of 120 mV peak-to-peak square-wave injected noise at up to 10 MHz.
- Using 5-volt power, the drive is expected to operate with a maximum of 100 mV peak-to-peak square-wave injected noise at up to 10 MHz.

**Note.** Equivalent resistance is calculated by dividing the nominal voltage by the typical RMS read/write current.

### 1.7.3 Voltage tolerance

Voltage tolerance (including noise):  $5V \pm 5\%$  and  $12V \pm 10\%$ 

### 1.7.4 Power-management modes

The drive provides programmable power management to provide greater energy efficiency. In most systems, you can control power management through the system setup program. The drive features the following power-management modes:

Power Modes	Heads	Spindle	Buffer
Active	Tracking	Rotating	Enabled
Idle	Tracking	Rotating	Enabled
Standby	Parked	Stopped	Enabled
Sleep	Parked	Stopped	Disabled

#### Active mode

The drive is in Active mode during the read/write and seek operations.

#### • Idle mode

The buffer remains enabled, and the drive accepts all commands and returns to Active mode any time disc access is necessary.

#### Standby mode

The drive enters Standby mode when the host sends a Standby Immediate command. If the host has set the standby timer, the drive can also enter Standby mode automatically after the drive has been inactive for a specifiable length of time. The standby timer delay is established using a Standby or Idle command. In Standby mode, the drive buffer is enabled, the heads are parked and the spindle is at rest. The drive accepts all commands and returns to Active mode any time disc access is necessary.

#### Sleep mode

The drive enters Sleep mode after receiving a Sleep command from the host. In Sleep mode, the drive buffer is disabled, the heads are parked and the spindle is at rest. The drive leaves Sleep mode after it receives a Hard Reset or Soft Reset from the host. After receiving a reset, the drive exits Sleep mode and enters Standby mode with all current translation parameters intact.

#### • Idle and Standby timers

Each time the drive performs an Active function (read, write or seek), the standby timer is reinitialized and begins counting down from its specified delay times to zero. If the standby timer reaches zero before any drive activity is required, the drive makes a transition to Standby mode. In both Idle and Standby mode, the drive accepts all commands and returns to Active mode when disc access is necessary.

#### 1.8 Environmental tolerances

#### 1.8.1 Ambient temperature

Ambient temperature is defined as the temperature of the environment immediately surrounding the drive. Actual drive case temperature should not exceed 65°C (149°F) within the operating ambient conditions. Recommended measurement locations are shown in Figure 3 on page 20.

Above 1,000 feet (305 meters), the maximum temperature is derated linearly to 112°F (44°C) at 10,000 feet (3,048 meters).

Operating 0° to 60°C (32° to 131°F)

Nonoperating -40° to 70°C (-40° to 158°F)

#### 1.8.2 Temperature gradient

Operating/Nonoperating 20°C per hour (36°F per hour) max,

without condensation

# 1.8.3 Humidity

# 1.8.3.1 Relative Humidity

Operating 5% to 90% noncondensing (30% per hour max)

Nonoperating 5% to 95% noncondensing (30% per hour max)

#### 1.8.3.2 Wet bulb temperature

Operating 29.4°C (84°F) max Nonoperating 40.0°C (104°F) max

#### 1.8.4 Altitude

Operating -60.96 m to 3,048 m (-200 ft to 10,000+ ft)

Nonoperating -121.92 m to 12,192 m (-400 ft to 40,000+ ft)

#### 1.8.5 Shock

All shock specifications assume that the drive is mounted securely with the input shock applied at the drive mounting screws. Shock may be applied in the X, Y or Z axis.

### 1.8.5.1 Operating shock

These drives comply with the performance levels specified in this document when subjected to a maximum operating shock of 63 Gs (based on half-sine shock pulses of 2 msec). Shocks should not be repeated more than two times per second.

#### 1.8.5.2 Nonoperating shock

The nonoperating shock level that the drive can experience without incurring physical damage or degradation in performance when subsequently put into operation is 350 Gs (based on nonrepetitive half-sine shock pulses of 1 and 2 msec duration).

#### 1.8.6 Vibration

All vibration specifications assume that the drive is mounted securely with the input vibration applied at the drive mounting screws. Vibration may be applied in the X, Y or Z axis.

# 1.8.6.1 Operating vibration

The following table lists the maximum vibration levels that the drive may experience while meeting the performance standards specified in this document.

5–21 Hz 0.02-inch displacement (peak to peak)
22–350 Hz 0.5 Gs acceleration (zero to peak)
351–500 Hz 0.25 Gs acceleration (zero to peak)

### 1.8.6.2 Nonoperating vibration

The following table lists the maximum nonoperating vibration that the drive may experience without incurring physical damage or degradation in performance when subsequently put into operation.

5–21 Hz 0.2-inch displacement (peak to peak)
 22–350 Hz 5.0 Gs acceleration (zero to peak)
 351–500 Hz 1.0 Gs acceleration (zero to peak)

#### 1.9 Drive acoustics

Drive acoustics are measured as overall A-weighted acoustic sound power levels (no pure tones). All measurements are generally consistent with ISO document 7779. Sound power measurements were taken under essentially free-field conditions over a reflecting plane. For all tests, the drive was oriented with the cover facing upward.

**Note.** For seek mode tests, the drive was placed in seek mode only. The number of seeks per second is defined by the following equation:

(Number of seeks per second = 0.4 / (average latency + average access time)

#### ST380020ACE, ST360020ACE, ST340810ACE and ST320410ACE

Acoustic mode	Idle	Performance Seek
Sound power (bels)	2.7 (typ) 3.0 (max)	2.9 (typ) 3.2 (max)

# 1.10 Electromagnetic immunity

When properly installed in a representative host system, the drive operates without errors or degradation in performance when subjected to the radio frequency (RF) environments defined in the following table:

Test	Description	Performance Level	Reference Standard
Electrostatic discharge	Contact, HCP, VCP: ±4 kV; Air: ±8 kV	В	EN 61000-4-2: 95
Radiated RF immunity	80 to 1,000 MHz, 3 V/m, 80% AM with 1 kHz sine 900 MHz, 3 V/m, 50% pulse modulation @ 200 Hz	А	EN 61000-4-3: 96 ENV 50204: 95
Electrical fast transient	$\pm1$ kV on AC mains, $\pm0.5$ kV on external I/O	В	EN 61000-4-4: 95
Surge immunity	$\pm1$ kV differential, $\pm2$ kV common, AC mains	В	EN 61000-4-5: 95
Conducted RF immunity	150 kHz to 80 MHz, 3 Vrms, 80% AM with 1 kHz sine	Α	EN 61000-4-6: 97
Voltage dips, interrupts	0% open, 5 seconds 0% short, 5 seconds 40%, 0.10 seconds 70%, 0.01 seconds	С С С В	EN 61000-4-11: 94

# 1.11 Reliability

Nonrecoverable read errors 1 per 10<sup>13</sup> bits read, max

Mean time between failures 600,000 power-on hours (nominal power,

25°C ambient temperature)

Contact start-stop cycles 50,000 cycles

(at nominal voltage and temperature, with 60 cycles per hour and a 50% duty cycle)

Preventive maintenance None required

# 1.12 Agency certification

# 1.12.1 Safety certification

The drives are recognized in accordance with UL 1950 and CSA C22.2 (950) and meet all applicable sections of IEC950 and EN 60950 as tested by TUV North America.

### 1.12.2 Electromagnetic compatibility

Hard drives that display the CE mark comply with the European Union (EU) requirements specified in the Electromagnetic Compatibility Directive (89/336/EEC). Testing is performed to the levels specified by the product standards for Information Technology Equipment (ITE). Emission levels are defined by EN 55022, Class B and the immunity levels are defined by EN 55024.

Seagate uses an independent laboratory to confirm compliance with the EC directives specified in the previous paragraph. Drives are tested in representative end-user systems. Although CE-marked Seagate drives comply with the directives when used in the test systems, we cannot guarantee that all systems will comply with the directives. The drive is designed for operation inside a properly designed enclosure, with properly shielded I/O cable (if necessary) and terminators on all unused I/O ports. Computer manufacturers and system integrators should confirm EMC compliance and provide CE marking for their products.

#### Taiwan BSMI

If these drives have two Chinese words meaning "EMC certification" followed by an eight digit identification number, as a Marking, it complies with Chinese National Standard (CNS) 13438 and meets the Electromagnetic Compatibility (EMC) Framework requirements of the Taiwanese Bureau of Standards, Metrology and Inspection (BSMI).

#### Korean RRL

If these models have the Korea Ministry of Information and Communication (MIC) logo, they comply with paragraph 1 of Article 11 of the Electromagnetic Compatibility control Regulation and meet the Electromagnetic Compatibility (EMC) Framework requirements of the Radio Research Laboratory (RRL) Ministry of Information and Communication Republic of Korea.

These drives have been tested and comply with the Electromagnetic Interference/Electromagnetic Susceptibility (EMI/EMS) for Class B products. Drives are tested in a representative, end-user system by a Korean-recognized lab.

- EUT name (model numbers): ST380020ACE, ST360020ACE, ST340810ACE, ST320410ACE
- Certificate numbers: E-H011-01-2191 (B), E-H011-01-2206 (B), E-H011-01-2190 (B), E-H011-01-2170 (B)
- Trade name or applicant: Seagate Technology
- Manufacturing date: June 2001
- Manufacturer/nationality: Singapore

#### Australian C-Tick (N176)

If these models have the C-Tick marking, they comply with the Australia/ New Zealand Standard AS/NZS3548 1995 and meet the Electromagnetic Compatibility (EMC) Framework requirements of the Australian Communication Authority (ACA).

#### 1.12.3 FCC verification

These drives are intended to be contained solely within a personal computer or similar enclosure (not attached as an external device). As such, each drive is considered to be a subassembly even when it is individually marketed to the customer. As a subassembly, no Federal Communications Commission verification or certification of the device is required.

Seagate Technology, LLC has tested this device in enclosures as described above to ensure that the total assembly (enclosure, disc drive, motherboard, power supply, etc.) does comply with the limits for a Class B computing device, pursuant to Subpart J, Part 15 of the FCC rules. Operation with noncertified assemblies is likely to result in interference to radio and television reception.

**Radio and television interference.** This equipment generates and uses radio frequency energy and if not installed and used in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception.

This equipment is designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television, which can be determined by turning the equipment on and off, you are encouraged to try one or more of the following corrective measures:

- Reorient the receiving antenna.
- Move the device to one side or the other of the radio or TV.
- Move the device farther away from the radio or TV.
- Plug the computer into a different outlet so that the receiver and computer are on different branch outlets.

If necessary, you should consult your dealer or an experienced radio/television technician for additional suggestions. You may find helpful the following booklet prepared by the Federal Communications Commission: *How to Identify and Resolve Radio-Television Interference Problems*. This booklet is available from the Superintendent of Documents, U.S. Government Printing Office, Washington, DC 20402. Refer to publication number 004-000-00345-4.

# 2.0 Configuring and mounting the drive

This section contains the specifications and instructions for configuring and mounting the drive.

# 2.1 Handling and static-discharge precautions

After unpacking, and before installation, the drive may be exposed to potential handling and electrostatic discharge (ESD) hazards. Observe the following standard handling and static-discharge precautions:

#### Caution:

- The SeaShell™ replaces electrostatic discharge (ESD) bags. The SeaShell package is a shock-ribbed, transparent clamshell enclosure that limits a drive's exposure to ESD and also protects against external shocks and stresses. The design permits attaching cables, software loading and label/barcode scanning without removing the drive from the SeaShell. This minimizes handling damage. Keep the drive in the SeaShell package until you are ready for installation.
- The drive is enclosed in a black, flexible cover called a SeaShield. Do
  not remove this permanent cover—it protects the drive from electrostatic discharge (ESD) and minor impact damage. The soft SeaShield
  cover also includes installation instructions and jumper settings. Removing the SeaShield voids the warranty.
- Before handling the drive, put on a grounded wrist strap, or ground yourself frequently by touching the metal chassis of a computer that is plugged into a grounded outlet. Wear a grounded wrist strap throughout the entire installation procedure.
- Handle the drive by its edges or frame only.
- The drive is extremely fragile—handle it with care. Do not press down on the drive top cover.
- Always rest the drive on a padded, antistatic surface until you mount it in the computer.
- Do not touch the connector pins or the printed circuit board.
- Do not remove the factory-installed labels from the drive or cover them with additional labels. Removal voids the warranty. Some factoryinstalled labels contain information needed to service the drive. Other labels are used to seal out dirt and contamination.

# 2.2 Jumper settings

### 2.2.1 Master/slave configuration

The options jumper block shown in Figure 2 is used to configure the drive for operation. It is the 8-pin dual header between the interface connector and the power connector. Use the following settings to configure the drive as a master or a slave.

**Master or single drive**. The drive is configured at the factory for a master or single-drive operation with a jumper set on pins 7 and 8.

Drive as slave. Remove all jumpers.

#### Drive as master with a non-ATA-compatible slave.

**Options jumper block** 

Set a jumper on pins 5 and 6 and a jumper on pins 7 and 8. Use this jumper setting *only* if the drive does not work as a master with no jumpers installed.

#### Master or single drive Drive is slave Master with non ATA-compatible slave Cable select Limit drive capacity >32 Gbytes = 32 Gbytes <32 Gbytes = 2.1 Gbytes 5 8 6 4 2 Circuit Board

Figure 2. Master/slave jumper settings

### 2.2.2 Cable-select option

Computers that use cable-select determine the master and slave drives by selecting or deselecting pin 28, CSEL, on the interface bus. Master and slave drives are determined by their physical position on the cable. To enable cable select, set a jumper on pins 5 and 6 as shown in Figure 2 on page 18. Refer to your computer manual to determine whether your computer supports this option.

### 2.2.3 Alternate capacity jumper

Some older computers may "hang" at startup if their BIOS detects a hard drive that has values greater than either 4,092 (2.1 Gbytes) cylinders or approximately 32 Gbytes. To eliminate this problem, the drive includes a capacity-limiting jumper that sets the drive's default translation geometry to 4,092 cylinders for model ST320410ACE and limits the drive's capacity to 2.1 Gbytes. The ST380020ACE, ST360020ACE and the ST340810ACE are limited to 32 Gbytes when the alternate capacity jumper is used. To realize the full capacity of the drive, you can use third-party software such as DiscWizard or Disk Manager.

If the alternate capacity jumper is used on drives under 32 Gbytes, the drive's true LBAs are found in ID words 60 and 61. On larger-capacity drives, the alternate capacity jumper "freezes" words 60 and 61 at a value below the problem barrier point. The ATA Set Max command is used to "unfreeze" and fill the real values in words 60 and 61 after the command is issued.

Windows 98 or newer versions are needed to support drives with capacities greater than 32 Gbytes.

#### 2.2.4 Ultra ATA/100 cable

An 80-conductor 40-pin cable is required to run Ultra DMA mode 3, mode 4 and mode 5. This cable uses even-numbered conductors connected to the ground pins to improve signal integrity.

#### Notes:

- 1. The drive supports both host and drive cable detection. The host detects the 80-conductor cable by sampling pin 34, CBLID—, on the interface bus. The drive detects the 80-conductor cable by sensing a capacitor at the host side through the CBLID— signal. The result is reported in a Fast Rise Detected bit (bit 13 of word 93 in the Identify drive parameter block).
- **2.** When using a 40-pin 80-conductor cable, attach the *blue* connector to the motherboard, the *black* connector to the master drive, and the *grey* connector to the slave.

# 2.1 Drive mounting

You can mount the drive in any orientation using four screws in the sidemounting holes or four screws in the bottom-mounting holes. See Figure 3 for drive mounting dimensions. Follow these important mounting precautions when mounting the drive:

- Allow a minimum clearance of 0.030 inches (0.76 mm) around the entire perimeter of the drive for cooling.
- Use only 6-32 UNC mounting screws. Insert the screws no more than 0.20 inch (5.08 mm) into the bottom mounting holes and no more than 0.14 inch (3.55 mm) into the side mounting holes.
- Do not overtighten the mounting screws (maximum torque: 6 inch-lb).
- Do not use a drive interface cable that is more than 18 inches long.

Note: Dimensions are shown in inches (mm).

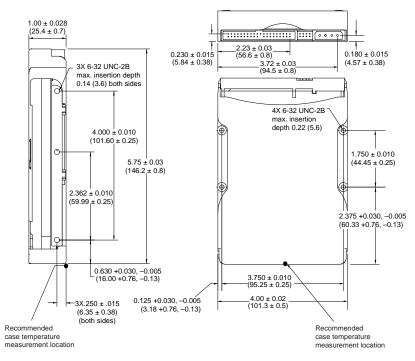


Figure 3. Mounting dimensions—top, side and end view

# 3.0 ATA interface

These drives use the industry-standard ATA task file interface that supports 16-bit data transfers. It supports ATA programmed input/output (PIO) modes 0–4; multiword DMA modes 0–2, and Ultra DMA modes 0–5. The drive also supports the use of the IORDY signal to provide reliable high-speed data transfers.

You can use a daisy-chain cable to connect two drives to a single AT host bus. For detailed information about the ATA interface, refer to the draft of AT Attachment with Packet Interface Extension (ATA/ATAPI-Rev 6), NCITS T13 1153D, subsequently referred to as the Draft ATA-Rev 6 Standard.

### 3.1 ATA interface signals and connector pins

Figure 4 on page 22 summarizes the signals on the ATA interface connector that the drive supports. For a detailed description of these signals, refer to the *Draft ATA-Rev 6 Standard*.



Pins 28, 34 and 39 are used for master-slave communication (details shown below).

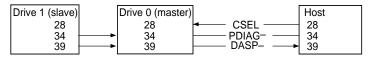


Figure 4. I/O pins and supported ATA signals

# 3.1.1 Supported ATA commands

The following table lists ATA-standard commands that the drive supports. For a detailed description of the ATA commands, refer to the *Draft ATA-Rev 6 Standard*. See Section 3.1.4 on page 31 for details and subcommands used in the S.M.A.R.T. implementation.

Command name	Command code (in hex)		
ATA-standard commands			
Download Microcode	92 <sub>H</sub>		
Execute Device Diagnostics	90 <sub>H</sub>		
Flush Cache	E7 <sub>H</sub>		
Format Track	50 <sub>H</sub>		
Identify Device	EC <sub>H</sub>		
Initialize Device Parameters	91 <sub>H</sub>		
Read Buffer	E4 <sub>H</sub>		
Read DMA	C8 <sub>H,</sub> C9 <sub>H</sub>		
Read Multiple	C4 <sub>H</sub>		
Read Sectors	20 <sub>H,</sub> 21 <sub>H</sub>		
Read Verify Sectors	40 <sub>H,</sub> 41 <sub>H</sub>		
Read Native Max Address	F8 <sub>H</sub>		
Recalibrate	10 <sub>H</sub>		
Seek	70 <sub>H</sub>		
Set Features	EF <sub>H</sub>		
Set Multiple Mode	C6 <sub>H</sub>		
Set Max Address	F9 <sub>H</sub>		
S.M.A.R.T.	B0 <sub>H</sub>		
Write Buffer	E8 <sub>H</sub>		
Write DMA	CA <sub>H,</sub> CB <sub>H</sub>		

Command name	Command code (in hex)	
Write Multiple	C5 <sub>H</sub>	
Write Sectors	30 <sub>H,</sub> 31 <sub>H</sub>	
ATA-standard power-mana	gement commands	
Check Power Mode	98 <sub>H</sub> or E5 <sub>H</sub>	
Idle	97 <sub>H</sub> or E3 <sub>H</sub>	
Idle Immediate	95 <sub>H</sub> or E1 <sub>H</sub>	
Sleep	99 <sub>H</sub> or E6 <sub>H</sub>	
Standby	96 <sub>H</sub> or E2 <sub>H</sub>	
Standby Immediate	94 <sub>H</sub> or E0 <sub>H</sub>	
ATA-standard security commands		
Security Set Password	F1 <sub>H</sub>	
Security Unlock	F2 <sub>H</sub>	
Security Erase Prepare	F3 <sub>H</sub>	
Security Erase Unit	F4 <sub>H</sub>	
Security Freeze Lock	F5 <sub>H</sub>	
Security Disable Password	F6 <sub>H</sub>	

# 3.1.2 Identify Drive command

The Identify Drive command (command code  $EC_H$ ) transfers information about the drive to the host following power up. The data is organized as a single 512-byte block of data, whose contents are shown in the table on page 25. All reserved bits or words should be set to zero. Parameters listed with an "x" are drive-specific or vary with the state of the drive. See Section 1 of this manual for default parameter settings.

The following commands contain drive-specific features that may not be included in the *Draft ATA-Rev 6 Standard*.

Word	Description	Value
0	Configuration information:  • Bit 15: 0 = ATA; 1 = ATAPI  • Bit 7: removable media  • Bit 6: removable controller  • Bit 0: reserved	0C5A <sub>H</sub>
1	Number of logical cylinders	16,383
2	ATA-reserved	0000 <sub>H</sub>
3	Number of logical heads	16
4	Retired	0000 <sub>H</sub>
5	Retired	0000 <sub>H</sub>
6	Number of logical sectors per logical track: 63	003F <sub>H</sub>
7–9	Retired	0000 <sub>H</sub>
10–19	Serial number: (20 ASCII characters, 0000 <sub>H</sub> = none)	ASCII
20	Retired	0000 <sub>H</sub>
21	Retired	0400 <sub>H</sub>
22	Obsolete	0004 <sub>H</sub>
23–26	Firmware revision (8 ASCII character string, padded with blanks to end of string)	x.xx
27–46	Drive model number: (40 ASCII characters, padded with blanks to end of string)	ST380020ACE ST360020ACE ST340810ACE ST320410ACE
47	Maximum sectors per interrupt on Read multiple and Write multiple (32)	8020 <sub>H</sub>
48	Reserved	0000 <sub>H</sub>
49	Standard Standby timer, IORDY supported and may be disabled	2F00 <sub>H</sub>

Word	Description	Value	
50	Device-specific standby timer value	0000 <sub>H</sub>	
51	PIO data-transfer cycle timing mode	0200 <sub>H</sub>	
52	Retired	0200 <sub>H</sub>	
53	Words 54–58, 64–70 and 88 are valid	0007 <sub>H</sub>	
54	Number of current logical cylinders	xxxx <sub>H</sub>	
55	Number of current logical heads	xxxx <sub>H</sub>	
56	Number of current logical sectors per logical track	xxxx <sub>H</sub>	
57–58	Current capacity in sectors	xxxx <sub>H</sub>	
59	Number of sectors trans- ferred during a Read Multiple or Write Multiple command	xxxx <sub>H</sub>	
60–61	Total number of user-addres- sable LBA sectors available (see Section 2.2.3 for related information)	ST380020ACE = 160,045,200 ST360020ACE = 120,033,900 ST340810ACE = 80,022,600 ST320410ACE = 40,011,300	
62	Retired	0000 <sub>H</sub>	
63	Multiword DMA active and modes supported (see note following this table)	<i>xx</i> 07 <sub>H</sub>	
64	Advanced PIO modes supported (modes 3 and 4 supported)	0003 <sub>H</sub>	
65	Minimum multiword DMA transfer cycle time per word (120 nsec)	0078 <sub>H</sub>	

Word	Description	Value
66	Recommended multiword DMA transfer cycle time per word (120 nsec)	0078 <sub>H</sub>
67	Minimum PIO cycle time without IORDY flow control (240 nsec)	00F0 <sub>H</sub>
68	Minimum PIO cycle time with IORDY flow control (120 nsec)	0078 <sub>H</sub>
69–74	ATA-reserved	0000 <sub>H</sub>
75	Queue depth	0000 <sub>H</sub>
76–79	ATA-reserved	0000 <sub>H</sub>
80	Major version number	007E <sub>H</sub>
81	Minor version number	0000 <sub>H</sub>
82	Command sets supported	346B <sub>H</sub>
83	Command sets supported	4B09 <sub>H</sub>
84	Command sets support extension	4003 <sub>H</sub>
85	Command sets enabled	xxxx <sub>H</sub>
86	Command sets enabled	xxxx <sub>H</sub>
87	Command sets enable extension	xxxx <sub>H</sub>
88	Ultra DMA support and current mode (see note following this table)	<i>xx</i> 3F <sub>H</sub>
89	Security erase time	0000 <sub>H</sub>
90	Enhanced security erase time	0000 <sub>H</sub>
91	Advanced Power Manage- ment value	0040 <sub>H</sub>

Word	Description	Value
92	Master Password Revision code	FFFE <sub>H</sub>
93	Hardware Reset Value (see description following this table)	xxxx <sub>H</sub>
94	Auto Acoustic Management Setting	xxxx <sub>H</sub>
95–127	ATA-reserved	0000 <sub>H</sub>
128	Security Status	0001 <sub>H</sub>
129– 159	Seagate-reserved	xxxx <sub>H</sub>
160– 254	ATA-reserved	0000 <sub>H</sub>
255	Integrity word	xxA5 <sub>H</sub>

**Note.** See the bit descriptions below for words 63, 88 and 93 of the Identify Drive data:

### Description (if bit is set to 1)

#### Bit Word 63 0 Multiword DMA mode 0 is supported. 1 Multiword DMA mode 1 is supported. 2 Multiword DMA mode 2 is supported. Multiword DMA mode 0 is currently active. 9 Multiword DMA mode 1 is currently active. 10 Multiword DMA mode 2 is currently active. Bit Word 88 0 Ultra DMA mode 0 is supported. 1 Ultra DMA mode 1 is supported. 2 Ultra DMA mode 2 is supported.

- 3 Ultra DMA mode 3 is supported.
- 4 Ultra DMA mode 4 is supported.
- 5 Ultra DMA mode 5 is supported.
- 8 Ultra DMA mode 0 is currently active.
- 9 Ultra DMA mode 1 is currently active.
- 10 Ultra DMA mode 2 is currently active.
- 11 Ultra DMA mode 3 is currently active.
- 12 Ultra DMA mode 4 is currently active.
- 13 Ultra DMA mode 5 is currently active.
- Bit Word 93
- 13 1 = 80-conductor cable detected, CBLID above VIH 0 = 40-conductor cable detected, CBLID below VIL
- Bit Word 94
- 0-7 Current AAM setting
- 8-15 AAM Power on default

# 3.1.3 Set Features command

This command controls the implementation of various features that the drive supports. When the drive receives this command, it sets BSY, checks the contents of the Features register, clears BSY and generates an interrupt. If the value in the register does not represent a feature that the drive supports, the command is aborted. Power-on default has the read look-ahead and write caching features enabled. The acceptable values for the Features register are defined as follows:

- 02<sub>H</sub> Enable write cache (default).
- O3<sub>H</sub> Set transfer mode (based on value in Sector Count register). Sector Count register values:
  - 00<sub>H</sub> Set PIO mode to default (PIO mode 2).
  - 01<sub>H</sub> Set PIO mode to default and disable IORDY (PIO mode 2).
  - 08<sub>H</sub> PIO mode 0

- 09<sub>H</sub> PIO mode 1
- 0A<sub>H</sub> PIO mode 2
- 0B<sub>H</sub> PIO mode 3
- 0C<sub>H</sub> PIO mode 4 (default)
- 20<sub>H</sub> Multiword DMA mode 0
- 21<sub>H</sub> Multiword DMA mode 1
- 22<sub>H</sub> Multiword DMA mode 2
- 40<sub>H</sub> Ultra DMA mode 0
- 41<sub>H</sub> Ultra DMA mode 1
- 42<sub>H</sub> Ultra DMA mode 2
- 43<sub>H</sub> Ultra DMA mode 3
- 44<sub>H</sub> Ultra DMA mode 4
- 45<sub>H</sub> Ultra DMA mode 5
- 05<sub>H</sub> Enable advanced power management.
- 42<sub>H</sub> Auto Acoustic Management
  - FE<sub>H</sub> Performance Seek
  - 80<sub>H</sub> Quiet Acoustic Seek
- 55<sub>H</sub> Disable read look-ahead (read cache) feature.
- 82<sub>H</sub> Disable write cache.
- AA<sub>H</sub> Enable read look-ahead (read cache) feature (default).

**Note.** At power-on, or after a hardware or software reset, the default values of the features are as indicated above.

#### 3.1.4 S.M.A.R.T. commands

S.M.A.R.T. provides near-term failure prediction for disc drives. When S.M.A.R.T. is enabled, the drive monitors predetermined drive attributes that are susceptible to degradation over time. If self-monitoring determines that a failure is likely, S.M.A.R.T. makes a status report available to the host. Not all failures are predictable. S.M.A.R.T. predictability is limited to the attributes the drive can monitor. For more information on S.M.A.R.T. commands and implementation, see the *Draft ATA-Rev 6 Standard*.

SeaTools diagnostic software activates a built-in drive self-test (DST) S.M.A.R.T. command for D4<sub>H</sub> that eliminates unnecessary drive returns. The diagnostic software ships with all new drives and is also available at: <a href="http://seatools.seagate.com">http://seatools.seagate.com</a>.

This drive is shipped with S.M.A.R.T. features disabled. You must have a recent BIOS or software package that supports S.M.A.R.T. to enable this feature. The table below shows the S.M.A.R.T. command codes that the drive uses.

Code in Features Register	S.M.A.R.T. Command
D0 <sub>H</sub>	S.M.A.R.T. Read Data
D1 <sub>H</sub>	Obsolete
D2 <sub>H</sub>	S.M.A.R.T. Enable/Disable Attribute Autosave
D3 <sub>H</sub>	S.M.A.R.T. Save Attribute Values
D4 <sub>H</sub>	S.M.A.R.T. Execute Off-line Immediate (runs DST)
D5 <sub>H</sub>	S.M.A.R.T. Read Log Sector
D6 <sub>H</sub>	S.M.A.R.T. Write Log Sector
D7 <sub>H</sub>	Obsolete
D8 <sub>H</sub>	S.M.A.R.T. Enable Operations
D9 <sub>H</sub>	S.M.A.R.T. Disable Operations
DA <sub>H</sub>	S.M.A.R.T. Return Status

**Note.** If an appropriate code is not written to the Features Register, the command is aborted and 0x04 (abort) is written to the Error register.



Seagate Technology LLC 920 Disc Drive, Scotts Valley, California 95066, USA

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